Why Shared Decision Making Matters

IMPROVING PATIENT EXPERIENCE AND OUTCOMES THROUGH EMPOWERMENT AND INVOLVING THEM IN THE DECISION-MAKING PROCESS

What is Shared Decision Making?

Shared decision making (SDM) is a key component to a patient feeling empowered and allows patients and their providers to make health care decisions together. It honors both the provider's and the patient's expertise: the provider's expert medical knowledge of scientific evidence, treatment options and their potential benefits and risks, and the patient's expert knowledge of what's most important to them.

How Can you Involve Your Patient in SDM?

**Step 1**
Encourage and invite your patient to participate in their healthcare decisions, especially when it comes to choosing the right cancer screening, test, and treatment. It's important for them to know that they have a choice, that their voice must be heard, and you would like to make an informed decision together.

**Step 2**
Present their treatment options and the benefits and risks for each one. Remember to use plain language to share scientific evidence with your patient.

**Step 3**
Ask your patient, “What’s most important to you?” By assessing your patients’ values, preferences, culture, and living and work conditions you may uncover their reasonings for leaning toward a certain screening, test, or treatment option.

**Step 4**
Through deliberation and informed decision making, help your patients choose the right cancer and health screenings, tests, procedures, and treatments that take into consideration your expertise with their preferences and values.

**Step 5**
Assist your patient in implementing their plan. Encourage them to revisit the decision if their conditions change. Making decisions could be a continuous process.

This resource was created through a collaboration between Patient Empowerment Network and Empowered Health, a partnership between the CDC Foundation and Amgen Oncology, with technical support from the Centers for Disease Control and Prevention (CDC).


**Benefits of Shared Decision Making**

- Improves patient outcomes
- Patients report more satisfying interactions with their healthcare team
- Improves sense of wellbeing
- Increases self-esteem, independence, and control
- Patients adapt faster to illness

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