

Understanding What AI Is and Isn't

- AI platforms (Copilot, ChatGPT, Claude, Gemini) generate human-like text to explain medical concepts.
- It can summarize clinical trial documents, clarify terminology, and help you prepare questions for your care team.
- AI predicts likely words based on patterns. It cannot diagnose or make medical decisions.
- AI should not be used to determine treatment, instead use it for education and preparation.
- Ask your care team which AI tools are safe to use for learning about your condition and how to verify information you find.

Recognizing AI's Strengths and Limitations

- AI provides broad overviews but may overlook nuances specific to your case.
- It can "hallucinate," meaning it may generate incorrect or fabricated information.
- AI is trained on historical data, so newer treatments or clinical trials may not appear.
- AI cannot incorporate real-time clinical judgment, physical exam findings, or subtle contextual cues.
- AI may misinterpret or oversimplify complex oncology terminology or staging details.
- Experienced clinicians can weigh subtle risk factors, symptoms and lab values that AI cannot fully interpret.
- Use AI to gather background information, then confirm details with your doctor to help make decisions.

[Source](#)

Getting Better Answers Using the CRAFT Method

CRAFT is a simple checklist: Context, Role, Ask, Format, and Tune.

- **Context:** Include diagnosis, stage, cytogenetics, or recent labs.
- **Role:** Tell AI who to act as (e.g., "Act as a patient educator").
- **Ask:** Use specific verbs like explain, compare, list, or summarize. One clarifying question almost always turns a mediocre answer into a genuinely useful one.
- **Format:** Request bullet points, tables, or plain-language explanations.
- **Tune:** Ask follow-up questions in the same chat to refine the answer.

CRAFT framework developed by Mark M. Used with permission.

Protecting Your Privacy When Using AI

- Public AI tools are not HIPAA-compliant.
- Deleting a chat does not remove data from company servers.
 - AI platforms may store or use uploaded content to improve their models unless you opt out.
- Uploading identifiable medical records can expose private information so avoid sharing names, dates of birth, medical record numbers, or full clinical documents.
- Treat all AI interactions as semi-public.

[Source](#)

Partnering With AI and Your Care Team

- AI can help organize questions, summarize trial information, and clarify complex topics.
- Clinicians may use AI tools to support documentation or research but they always verify results.
- Combining AI insights with medical expertise leads to better understanding and shared decision-making.
 - Consider bringing AI summaries to appointments and ask your doctor to clarify or expand on them.
- AI is most effective when used to prepare for conversations and shouldn't replace them.
- AI can help you articulate concerns you may struggle to express during appointments.
- AI summaries can support second-opinion visits by helping you present your history more clearly or succinctly.



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