



zoom

PATIENT EMPOWERMENT NETWORK

ZOOM TROUBLESHOOTING

**Having Issues With Your Zoom
Meeting?**

Here are some tips that may help.

How to Join a Zoom Meeting

You can join a meeting
by clicking the link
given to you

OR

Go to zoom.us/join and
input the meeting ID

How to Join Audio

- When the meeting opens, click "Join with Computer Audio"
- Go to audio settings for your device and ensure that Zoom has access to audio

My Video is not Working

- Ensure that all other apps that use the camera are closed
- Close Zoom and rejoin the meeting
- Go into your settings and ensure that Zoom has permission to use the camera.

For More Information:

[CLICK HERE](#)



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